

# Kitra - Privacy Policy

**Last Updated: 08/03/2025**

At Compiuta, we are committed to protecting your privacy and ensuring the security of your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our web application ("Kitra", or the "App").

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## 1. Information We Collect [↗](#)

### 1.1 Registration Information [↗](#)

- **Email Address:** When you register for our App, we collect your email address. This is the only mandatory information required for registration.

### 1.2 Trailsets and Knowledge [↗](#)

- **Submitted Resources:** We collect all trails you create and knowledge that you submit through the App to provide Kitra's core services.

### 1.3 Automatic Data Collection [↗](#)

- **Usage Data:** We may collect information about how you interact with our App, including the features you use and the frequency of your visits.
- **Log Data:** Our servers automatically record certain information, such as your IP address, browser type, and device information.

## 2. How We Use Your Information [↗](#)

### 2.1 Providing and Improving Our Services [↗](#)

- We use your email address to create and manage your account, communicate with you about our services, and send you important updates.
- We use information you've provided to create your trails, create reports and make them available to your customers.

### 2.2 Communication [↗](#)

- We may use your email address to send you newsletters, promotional materials, and other information that may be of interest to you.

### 2.3 Research and Development [↗](#)

- We may use aggregated and anonymized data to improve our algorithms, develop new features, and enhance the overall user experience.

## 3. How We Share Your Information [↗](#)

### 3.1 Service Providers [↗](#)

- We may share your information with third-party service providers who perform services on our behalf, such as email delivery services. We do not use any external analytics providers.

### 3.2 Legal Requirements [↗](#)

- We may disclose your information if required by law or in response to valid requests by public authorities (e.g., a court or a government agency).

### 3.3 Business Transfers [↗](#)

- In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.

## 4. Your Rights Under GDPR [↗](#)

As a user based in the European Union, you have the following rights under the GDPR:

- **Right to Access:** You can request access to your personal data and information about how it is processed.
- **Right to Rectification:** You can request that we correct any inaccuracies in your personal data.
- **Right to Erasure:** You can request that we delete your personal data.
- **Right to Restrict Processing:** You can request that we restrict the processing of your personal data.
- **Right to Object:** You can object to the processing of your personal data for direct marketing purposes.
- **Right to Data Portability:** You can request a copy of your personal data in a structured, machine-readable format.

To exercise any of these rights, please contact us at [info@compiuta.com](mailto:info@compiuta.com).

## 5. Data Security [↗](#)

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or method of electronic storage is 100% secure, and we cannot guarantee absolute security.

## 6. Data Retention [↗](#)

We retain your personal data for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

## 7. International Data Transfers [↗](#)

Your personal data may be transferred to and processed in countries outside the European Economic Area (EEA). We will ensure that any such transfers are made in compliance with applicable data protection laws, including the use of standard contractual clauses approved by the European Commission.

## 8. Changes to This Privacy Policy [↗](#)

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date at the top.

## 9. Contact Us [↗](#)

If you have any questions or concerns about this Privacy Policy, please contact us at:

If you have any questions or concerns about these Terms, please contact us at:

**Compiuta S.r.l.**

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